



City of Harrisonburg  
Public Information Office  
345 South Main Street  
Harrisonburg, Virginia 22801  
540-432-8931 FAX 540-432-7778

For Immediate Release  
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Contact: Mary-Hope Vass, Public Information Officer  
540.432.8931  
MaryHope.Vass@HarrisonburgVA.gov

## City Voicemail Functioning Properly

Harrisonburg, VA – The voicemail for city phones has been repaired and is working properly.

There is a possibility that messages that were left for staff on or after September 4 were inadvertently deleted from the system due to the malfunction. Please contact city staff if you have not received a response.

The cause of the problem was a damaged card, which further resulted in a malfunction of the hard drive for the voicemail system.

*Who will notify you if an emergency-related event is happening in Harrisonburg or Rockingham County? Sign up to receive free alerts through the **Harrisonburg and Rockingham County Emergency Alert System** by visiting [www.HREmergencyAlert.com](http://www.HREmergencyAlert.com).*

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